

Checklist — Public Transport Node

Pre-Visit Section

2A Institution-specific particulars [PRE]

- Node listing reference (state transport corporation portal / Indian Railways) — text
- Node type (from public listing): Bus stand (state transport / private) / Railway station / Shared-auto hub / Metro / Other
- Role in district (from public listing): District HQ node / Block HQ node / Village hub / Inter-district terminal
- Managing authority (from public listing): State Road Transport Corporation / Indian Railways / Private operators / Municipal / Panchayat
- Composite or stand-alone (from public listing): Stand-alone bus stand / Combined bus + rail terminal

2B Public displays expected at this institution [PRE — informational]

- Timetable
- Fare chart
- Citizen's Charter / complaint mechanism
- State transport helpline / Indian Railways helpline + RPF + women's helpline (1091 / 112)
- Emergency contacts (hospital / fire / helpline)
- Route-frequency information accessible to first-time passenger

2C Pre-loaded scheme list [PRE — informational, no Kobo field]

- State Road Transport Corporation services
- Indian Railways services
- Women's helpline 1091 / Emergency 112
- RPF — Railway Protection Force
- District / inter-district frequency commitments

Section 1 — On-arrival logging

Standard.

Section 2 — Observation: Infrastructure

2.2 Institution-specific facilities [OBS]

- Designated waiting area with seating + shade? — Y/N [photo]
- Drinking water facility? — Y/N [photo]
- Functional washroom for men? — Y/N [photo]

- Functional washroom for women? — Y/N [photo]
 - Lighting at night? — Y/N (verify with operating hours)
 - Women's waiting area? — Y/N [photo]
 - CCTV camera coverage? — Y/N
 - Police / security presence? — Y/N
 - Booking counter / kiosk? — Y/N [photo]
 - Parking for bicycles / two-wheelers? — Y/N [photo]
 - Number of services per day to district HQ (count in a 2-hour window) — integer [not_known_allowed]
 - First service time (HHMM) — text
 - Last service time (HHMM) — text
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Section 3 — Observation: Documents displayed

3.2 Institution-specific displays [DOC]

- Timetable displayed? — Y/N [photo]
 - Fare chart displayed? — Y/N [photo]
 - State transport helpline / Indian Railways helpline + RPF + women's helpline (1091 / 112) displayed? — Y/N [photo]
 - Emergency contacts (hospital / fire / helpline) displayed? — Y/N [photo]
 - Fare chart current with government-notified rates (spot-check 2 routes)? — Y/N
 - Route-frequency information accessible to first-time passenger? — Y/N
 - Women's helpline contact (1091 / 112) visibly displayed? — Y/N [photo]
 - CCTV operational at the node? — Y/N
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Section 4 — Interview: Admin

4.1 Identification — institution-specific dropdowns

- Designation of person met (dropdown): Station Manager / Depot Manager / Booking Clerk / Security Officer / Station Master / Private operator / Other
- Reporting line: State Transport Corporation / Railways division / Municipal

4.5 Institution-specific quantitative items [ADMIN]

- Approximate daily passenger footfall — integer [not_known_allowed]
 - Number of routes operated from this node — integer [not_known_allowed]
 - Average maintenance-request resolution time — integer days [not_known_allowed]
 - Is the node central to the district / block headquarters? — Y/N
 - Distance from district / block admin centre — integer metres [not_known_allowed]
 - Distance from nearest hospital / college / labour hub — integer metres [not_known_allowed]
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Section 5 — Interview: Beneficiary

5.1 Beneficiary type — institution-specific dropdown

- Beneficiary type: Worker commuter / Student / Female commuter / Migrant / Other
- **Target:** interview 3 — at least 1 woman, at least 1 young passenger (<25), at least 1 worker / migrant.

5.5 Institution-specific beneficiary items [USER]

- Purpose of travel today (dropdown): Work / School-college / Healthcare / Family / Shopping / Scheme office / Other
 - Route — short text
 - Fare paid — integer ₹
 - Is the fare what is officially notified? — Y/N
 - Wait time today — integer minutes
 - Frequency adequate for your needs? — Y/N
 - Sense of safety at this node — Poor / Average / Good
 - Do you travel from this node at night? — Y/N
 - Sense of safety at this node at night — Poor / Average / Good
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Section 6 — Closing

Standard. Add a photo of the entrance signboard and general crowd composition (without identifying faces).