

OPPORTUNITY INFRASTRUCTURE

District Education Office (District Education Officer (DEO)/Block Education Officer (BEO))

WHAT THIS INSTITUTION IS

The District Education Office (DEO) and Block Education Office (BEO) are the administrative backbone of school education in a district. These are not schools — they are government offices that manage schools. The DEO is the senior-most education official in the district, responsible for scheme implementation, fund disbursement, teacher deployment, school inspections, and scholarship processing. The BEO handles a single block and is the frontline administrator closest to schools. For a young person, these offices matter because this is where scholarship verifications happen, where dropout data is tracked, and where decisions about your school's resources are made.

WHY THIS MATTERS TO YOU

If your scholarship application is stuck, if your school lacks a teacher, or if you need a transfer certificate processed, the DEO or BEO office is where the decision gets made. This is also where complaints about schools are registered.

GOVERNANCE

LAW / POLICY	SCOPE
Right to Education (RTE) Act, 2009	BEO ensures compliance — pupil-teacher ratio, infrastructure, no denial of admission
Samagra Shiksha Abhiyan	DEO is the district-level implementing unit; BEO handles block execution
State Education Acts and Rules	State-specific officer powers, inspection duties, administrative procedures

- **Centre:** Ministry of Education (DoSEL — Department of School Education and Literacy) → Samagra Shiksha funding
- **State:** State Education Department → State Directorate of Education
- **District:** DEO (also called District Project Officer / DPO under Samagra) — state-specific titles include Basic Shiksha Adhikari (BSA, primary and upper-primary education in UP), District Inspector of Schools (DIOS, secondary education in UP), District Elementary Education Officer (DEEO, e.g. Assam, Tamil Nadu — separate elementary directorate)
- **Block / Cluster:** BEO, supported by Block Resource Centres (BRCs) headed by Block Resource Centre Coordinators (BRCCs) and Cluster Resource Centres (CRCs) headed by Cluster Resource Centre Coordinators (CRCCs); Block Resource Centre (BRC)/Cluster Resource Centre (CRC) staff are designated as Block/Cluster Resource Persons (BRPs/CRPs). State variants include Assistant Block Resource Coordinator (ABRC, e.g. Haryana) and Academic Resource Person (ARP, e.g. UP). A separate ARP for Career Counselling at BRC level was introduced under Samagra Shiksha post-NEP 2020; in some states (e.g. Haryana) block/cluster resource persons are recruited on contract under state policy, in others serving teachers are designated on rotation or deputation (central Samagra ARP guideline sets only a one-year minimum tenure)
- **Funding:** Office costs are state-funded; scheme funds flow through Samagra Shiksha (60:40)



KEY POSITIONS

POSITION	RESPONSIBILITY
DEO / BSA / DIOS	District head for education; policy implementation, fund disbursement, teacher transfers
BEO	Block-level head; school inspections, attendance monitoring, scholarship processing
Sub-Inspector of Schools	Conducts school inspections, verifies infrastructure, checks teacher attendance
Scholarship Clerk	Processes and forwards scholarship applications to state level
District Project Coordinator	Manages Samagra Shiksha fund utilisation

MANDATED SERVICES

- Process and forward scholarship applications from schools for pre-matric, post-matric, National Means-cum-Merit Scholarship Scheme (NMMSS), and state-specific schemes
- Conduct regular inspections of government and government-aided schools
- Manage teacher deployment, postings, transfers, and attendance monitoring
- Track dropouts and conduct re-enrolment drives for out-of-school children
- Coordinate Unified District Information System for Education Plus (UDISE+) annual data collection from all schools in the district
- Disburse Samagra Shiksha grants to schools and KGBVs
- Handle grievances from parents, teachers, and community members

LINKED SCHEMES

- **Samagra Shiksha Abhiyan** – DEO is district implementing unit; BEO handles block execution
- **RTE Act** – BEO ensures compliance; DEO monitors and reports
- **Pre-matric Scholarships (National Scholarship Portal (NSP) – National Scholarships Portal)** – verification and forwarding of applications
- **NMMSS** – DEO coordinates selection exam and forwards applications
- **PM SHRI (Pradhan Mantri Schools for Rising India) Schools** – DEO coordinates implementation for designated schools
- **Beti Bachao Beti Padhao** – DEO coordinates school-level activities
- **National Initiative for Proficiency in reading with Understanding and Numeracy (NIPUN) Bharat Mission** – DEO serves as District Mission Director (DMD); responsible for planning, implementing, and monitoring the foundational literacy and numeracy mission in the district
- **PM POSHAN (formerly Mid-Day Meal Scheme)** – implemented at district level by a state-designated Nodal Agency, typically the District Collector or CEO Zilla Parishad; the DEO is convenor of the district School Nutrition Garden Committee and notifies public hearings; field supervision of school-level implementation runs through the BEO and school heads

HOW TO LOCATE

Portal: State education department websites publish directories of DEOs and BEOs with contact details; also check the district National Informatics Centre (NIC) website at [districtname].nic.in



Also: The DEO office is at the district headquarters, often near the Collectorate; the BEO office is at block headquarters

KEY FACILITIES

A functioning DEO/BEO office should have: a public information board displaying the citizens' charter, officer names, and complaint process at the entrance; computers with internet for UDISE+ data entry and scholarship portal access; an organised record room for inspection reports and financial records; a visible grievance or complaint box; and a waiting area for visitors.

WHAT A FUNCTIONING DEO/BEO OFFICE LOOKS LIKE

- The DEO/BEO is present in the office during working hours and accessible to visitors
- Scholarship applications for the current cycle are being processed without a backlog
- School inspection reports from the last quarter are on file with detail beyond a one-line entry
- UDISE+ data submission for the current cycle is complete
- Samagra Shiksha fund utilisation for the current financial year is on track
- A complaint mechanism is visibly available at the office entrance

GRIEVANCE REDRESSAL

During service delivery. The first point of contact is the BEO (block) or DEO / DIOS (district) in whose office the grievance arose – typically the Scholarship Clerk, Sub-Inspector of Schools, or the Scholarship Nodal Officer.

After service. Escalation is to the District Project Coordinator (Samagra Shiksha) and then to the State Directorate of Education. The District Collector has administrative authority over education offices in the district.

External. Centralised Public Grievance Redress and Monitoring System (CPGRAMS, pgportal.gov.in) handles central-ministry complaints. State education portals accept school-system complaints. For scholarship-specific grievances, scholarships.gov.in has a dedicated grievance-tracking module; the National Scholarship Portal helpline is 0120-6619540. The State Commission for Protection of Child Rights (SCPCR) can be approached for RTE implementation failures at the block level.
